
SECTION 3. QUALITY POLICY

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It is the quality policy of GPW Design Services Limited to ensure that procurement and placement services of the Company are provided to Clients with all reasonable skill, care and attention to detail. The purpose of the Quality Management System is to ensure that the services provided to our clients consistently meet or exceed their expectations.

GPW Design Services Limited has developed and implemented a Quality Assurance System which conforms to the requirements of ISO 9001: 2008.

The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year. All activities in GPW Design Services Limited are controlled and reviewed by the management.

It is the policy of GPW Design Services Limited to maintain, on a continual basis, an effectively managed Quality Assurance programme. This will assure customers that the recruitment services supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers needs and expectations.

All employees are made aware of the Quality Policy and their personal responsibilities for Quality. The management of GPW Design Services Limited is firmly committed to the procedures included in this manual, and the total participation of all personnel is mandatory.

The Management Representative is entrusted with the authority and responsibility for the control of the Quality Management System.

The Quality Manager cannot be over-ruled on matters of Quality and in the event of differences of opinion on Quality matters, has the responsibility to refer such items to the Managing Director for resolution.

This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible service is supplied to our valued clients, and that we are able to meet their needs and requirements, as effectively and efficiently as possible whilst having due regard for statutory and regulatory requirements.

Our organisational goal for the year 2011 and thereafter, is to maintain the process of continuous improvement already exemplified to date by developing the skills of our personnel, our computerised systems, and their usage.

Signed :-----  ----- Mark Parish
Managing Director

Date :-----  -----